



ALEX ŚWIĄTKOWSKI

UX and Graphic Designer

PERSONAL INFORMATION

Date of birth: 03/05/1997
Frederikssundsvej 122B, 3 th.
2700 Brønshøj
Denmark

LANGUAGES

English - C1 (certified)
German - B1
Danish - A1
Polish - native

SKILLS

Photoshop - advanced
Figma - intermediate
ITIL 4 - foundation level
UX research - basic
Google Analytics - basic
HTML5 + CSS3 - intermediate
WordPress (Elementor, Woocommerce) - intermediate



EDUCATION

Oct. 2016 – Jan. 2020 (3,5 years)

AGH University of Science and Technology
Education in Technology and Computer
Science

Jun. 2019 – Jan. 2020 (8 months)

Design and implementation of educational survival game prototype in VR technology
Engineering Thesis

Tasks:

- desk research of the survival genre and survival games market
- preparation and conduction of UX researches:
 - 14 in-depth interviews
 - 6 hours of task-based usability testing session
 - focus group interview
- gameplay design
- UI and UX design based on the research results
- world design and creation of 3D models placeholders
- ongoing GDD updates



INTERNSHIPS

May 2021 – present (8 months)

Moseholm Yoga
Website Graphic Design Internship

Duties:

- usability testing - conducted 10 phone interviews with shared screen
- website redesign - new sitemap and pages layout (currently in the wireframes stage)
- overall maintenance of a WordPress website: **moseholmmyoga.com**
- preparing graphics for the website, SoMe campaigns, and printing
- setting the SEO

Jun. 2020 – Sep. 2020 (3,5 months)

Imarit
Graphic Internship

Duties:

- helping with the rebranding process
- preparing graphics from concepts to completed projects for:
 - company's website
 - product packaging
 - e-commerce
 - business cards and postcards
 - magazines and look books
 - SoMe campaigns



EXPERIENCE

Oct. 2021 – present (3 months)

Craftware
IT Support Specialist

Duties:

- supporting SaaS applications based on Salesforce technology
- handling Support tickets in Jira
- solving problems collaboratively with other teams (Developers, Testers, BA, etc.)
- simple administrative tasks in Salesforce
- building the knowledge base in Confluence

Jul. 2020 – Sep. 2021 (1 year 3 months)

Craftware
Junior IT Support Specialist